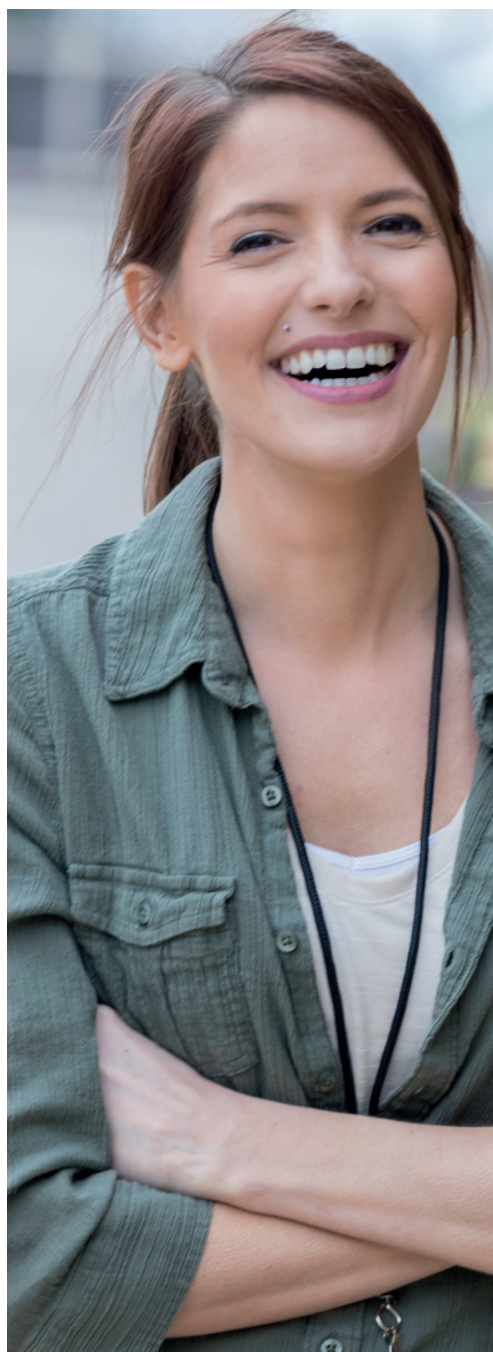


REDUCING OUR ENVIRONMENTAL FOOTPRINT

Pallet Return Policy

Wood pallets are useful for heavy deliveries, but dealing with them afterwards isn't that straightforward. We hear that unwanted pallets can quickly become a nuisance or even a health and safety risk on site. And we appreciate that freight costs and current raw materials shortages are having an impact on wood supplies. Our answer is a win-win solution: a pallet return policy that reduces our environmental footprint and reduces your costs. **Discover more.**

www.armacell.com



 **armacell**[®]
MAKING A DIFFERENCE AROUND THE WORLD

ARMACELL PALLETS RETURN POLICY

REDUCING OUR ENVIRONMENTAL FOOTPRINT

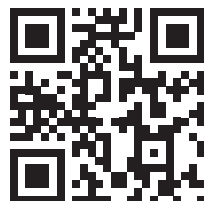
Pallets costs have drastically increased over the last two years, reaching all time highs. In August 2021, wood costs have nearly doubled, jumping 98 percent compared to the same period in 2020.



To protect you from this cost-rise and reduce our waste, we have setup a pallet return policy by which pallets can be collected at Armacell collection points as of 1 April 2022. In return, you'll get a payback for reducing our environmental footprint.

The payback conditions and quality-check process are the same across all the EMEA region. See details on page 5 for more information about the countries that are eligible for this collection programme as well as the list of Armacell collection points.

- // A minimum of 50 pallets can be collected by shipment.
- // Pallets can be returned to one of the Armacell collection points (see the map).
- // You organise and pay for the freight when returning the pallets to one of the Armacell warehouses. Upon request, Armacell can also organise it and it will be charged to you.
- // You can get a credit for freight cost if the truck returning the pallets picks up a full truck load of finished goods from our warehouses.



Find a pallet collection point



ARMACELL PALLET COLLECTION PROCESS



1. Contact your local Armacell customer service and inform about the quantity to be shipped back.



2. Returned pallets go through the quality-check process in our warehouse.



3. We inform you about the number of pallets that are eligible to be credited.



4. A credit note is issued in your favour for the pallets that are meeting the quality criteria.



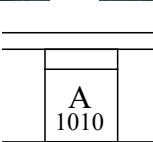
PALLET TYPES THAT ARE ACCEPTED FOR RETURN BY ARMACELL



3001681 – Pallet 2100 x 1200 mm



3004218 – Pallet 1600 x 800 mm



Only Armacell branded pallets
(A for Armacell and number of
location, e.g. A 1010 = Münster)



3004215 – Pallet 1200 x 800 mm



3004216 – Pallet 800 x 800 mm

PALLET PRICE
AND RETURN CREDIT

The table below highlights the invoiced price and credit per pallet type.
Please note that prices are subject to change according to market conditions.

Material Number	Pallet Size/Type	Pallet Price	Pallet Credit
3001681	2100 x 1200 mm	€ 25.90	€ 25.90
3004218	1600 x 800 mm	€ 18.90	€ 18.90
3004215	1200 x 800 mm	€ 17.90	€ 17.90
3004216	800 x 800 mm	€ 12.90	€ 12.90

PALLETS THAT WILL BE REFUSED AT THE COLLECTION POINT



A board is broken



A block is missing or split



A board is broken

These examples cover some cases where the pallet **won't be collected by Armacell**.
In case the returned pallet is damaged and doesn't meet our quality requirements,
we would recycle it free of charge. It will thus not be returned to you.

ELIGIBLE COUNTRIES

This pallet collection programme is applicable in most
of the countries in EMEA region. For further details
about the list of countries that are eligible, please refer
to our **www.armacell.eu** website.



Find a pallet
collection point

PERFORMANCE
BEYOND
BETTER

SMART SOLUTIONS
FOR YOUR BUSINESS

Enjoy the benefits of our
excellent customer service.
All over the world, our customers
rely on sales representatives,
technical consultants and
applications engineers.

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At Armacell, your trust means everything to us, so we want to let you know your rights and make it easier for you to understand what information we collect and why we collect it. If you would like to find out about our processing of your data, please visit our **Data Protection Policy**.

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00600 | Armacell Pallets Return Policy | Flyer | 012022 | EMEA | EN MASTER

ABOUT ARMACELL

As the inventors of flexible foam for equipment insulation and a leading provider of engineered foams, Armacell develops innovative and safe thermal, acoustic and mechanical solutions that create sustainable value for its customers. Armacell's products significantly contribute to global energy efficiency making a difference around the world every day. With 3,200 employees and 24 production plants in 16 countries, the company operates two main businesses, Advanced Insulation and Engineered Foams. Armacell focuses on insulation materials for technical equipment, high-performance foams for high-tech and lightweight applications and next generation aerogel blanket technology. For more information, please visit: www.armacell.com.

For product information, please visit:
www.armacell.eu